

## Self appraisal report for Year (2023-24)

**Auditor Agency:** Dr Jaya Bhalla(Arun Jaitley National Institute of Financial Management)

**Ministry Name:** Ministry of Finance

**Department Name:** Department of Financial Services

**Public Authority Name:** Punjab National Bank

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>1</b>	<b>Organisation and Function</b>							
<b>1.1</b>	<b>Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]</b>							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.1.2	Head of the organization	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.1.4	Function and duties	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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1.1.5	Organization Chart	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.28	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.2</b>	<b>Power and duties of its officers and employees[Section 4(1) (b)(ii)]</b>							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.2.4	Exercised	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.2.5	Work allocation	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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<b>1.3</b>	<b>Procedure followed in decision making process [Section 4(1)(b)(iii)]</b>							
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>
1.3.2	Final decision making authority	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>
<b>1.4</b>	<b>Norms for discharge of functions[Section 4(1)(b)(iv)]</b>							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-information.html</a>

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1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.54	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.5</b>	<b>Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]</b>							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.92	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.92	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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					t-to-information.html			dia.in/right-to-information.html
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.92	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.5.4	Transfer policy and transfer orders	Fully Met	1.92	1.92	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	1.92	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.6</b>	<b>Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]</b>							
1.6.1	Categories of documents	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.85	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a> <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/Policies.html">https://www.pnbindia.in/Policies.html</a>	Fully Met	3.85	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a> <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.7</b>	<b>Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]</b>							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/Policies.html">https://www.pnbindia.in/Policies.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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					<a href="https://www.pnbindia.in/right-to-information.html">nbindia.in/right-to-information.html</a>			<a href="https://www.pnbindia.in/right-to-information.html">s://www.pnbindia.in/right-to-information.html</a>
1.7.2	Composition	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.7.5	Powers and functions	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.7.7	Whether the minutes of the meetings are open to the public?	Fully Met	0.96	0.96	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	0.96	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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					n.html			nformation.html
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	Not Applicable	0	not applicable <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.8</b>	<b>Directory of officers and employees[Section 4(1) (b) (ix)]</b>							
1.8.1	Name and designation	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.85	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Not Met	0	Not Met The directory of officers including top management may be provided on the website <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>1.9</b>	<b>Monthly Remuneration received by officers &amp; employees including system of compensation[Section 4(1) (b) (x)]</b>							
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.85	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
1.9.2	System of compensation as provided in its	Fully Met	3.85	3.85	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.85	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>

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	regulations				nbindia.in/right-to-information.html			s://www.pnbindia.in/right-to-information.html
<b>1.10</b>	<b>Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]</b>							
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority	Fully Met	3.85	3.85	https://www.pnbindia.in/Right-to-Information-Act.html	Fully Met	3.85	Fully met https://www.pnbindia.in/right-to-information.html
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://www.pnbindia.in/Right-to-Information-Act.html	Fully Met	3.85	Fully met https://www.pnbindia.in/right-to-information.html
<b>1.11</b>	<b>No. Of employees against whom Disciplinary action has been proposed/ taken(Section 4(2))</b>							
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.pnbindia.in/right-to-information.html	Fully Met	3.85	Fully met https://www.pnbindia.in/right-to-information.html
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	https://www.pnbindia.in/right-to-information.html	Fully Met	3.85	Fully met https://www.pnbindia.in/right-to-information.html
<b>1.12</b>	<b>Programmes to advance understanding of RTI(Section 26)</b>							
1.12.1	Educational programmes	Fully Met	1.92	1.92	https://www.pnbindia.in/right-to-information.html	Fully Met	1.92	Fully met https://www.pnbindia.in/right-to-information.html



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2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	Not Applicable	0	not applicable
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	Not Applicable	0	not applicable
<b>2.6</b>	<b>CAG &amp; PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]</b>							
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Not Applicable	0	0	empty	Not Applicable	0	not applicable
<b>Total</b>			<b>17</b>	<b>17</b>		<b>17</b>	<b>17</b>	
<b>3</b>	<b>Publicity Band Public interface</b>							
<b>3.1</b>	<b>Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]</b>							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	<a href="https://www.pnbndia.in/right-to-information.html">https://www.pnbndia.in/right-to-information.html</a>	Fully Met	12.50	Fully met
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Fully Met	12.5	12.50	<a href="https://www.pnbndia.in/right-to-information.html">https://www.pnbndia.in/right-to-information.html</a>	Fully Met	12.50	fully met
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	Not Applicable	0	not applicable

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3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	not applicable
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	not applicable
<b>3.2</b>	<b>Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]</b>							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Fully Met	16.67	16.67	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	16.67	Fully met <a href="https://www.pnbindia.in/Citizen-Charter.html">https://www.pnbindia.in/Citizen-Charter.html</a>
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Fully Met	16.67	16.67	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	16.67	Fully met <a href="https://www.pnbindia.in/Citizen-Charter.html">https://www.pnbindia.in/Citizen-Charter.html</a>
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for	Fully Met	16.67	16.67	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	16.67	Fully met <a href="https://www.pnbindia.in/Citizen-Charter.html">https://www.pnbindia.in/Citizen-Charter.html</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	consultation before formulation of policy							
<b>3.3</b>	<b>Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]</b>							
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	50.00	Fully met <a href="http://www.pnbindia.in/Citizen-Charter.html">http://www.pnbindia.in/Citizen-Charter.html</a>
<b>3.4</b>	<b>Form of accessibility of information manual/ handbook[Section 4(1)(b)]</b>							
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	25.00	Fully met <a href="http://www.pnbindia.in/Citizen-Charter.html">http://www.pnbindia.in/Citizen-Charter.html</a>
3.4.2	Information manual/handbook available in Printed format	Fully Met	25	25.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	25.00	Fully met <a href="http://www.pnbindia.in/Citizen-Charter.html">http://www.pnbindia.in/Citizen-Charter.html</a>
<b>3.5</b>	<b>Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]</b>							
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	25.00	Fully met
3.5.2	List of materials available At a reasonable cost of the medium	Fully Met	25	25.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	25.00	Fully met
<b>Total</b>			<b>225</b>	<b>225</b>		<b>225</b>	<b>225</b>	
<b>4</b>	<b>E-Governance</b>							
<b>4.1</b>	<b>Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]</b>							
4.1.1	English	Fully Met	14.29	14.29	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	14.29	Fully met
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	14.29	Fully met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					nbindia.in/right-to-information.html			
<b>4.2</b>	<b>When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]</b>							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	https://www.pnbindia.in/right-to-information.html	Fully Met	28.57	Fully met
<b>4.3</b>	<b>Information available in electronic form[Section 4(1)(b)(xiv)]</b>							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.pnbindia.in/right-to-information.html	Fully Met	9.52	Fully met
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.pnbindia.in/right-to-information.html	Fully Met	9.52	Fully met
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.pnbindia.in/right-to-information.html	Fully Met	9.52	Fully met
<b>4.4</b>	<b>Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]</b>							
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://www.pnbindia.in/right-to-information.html	Fully Met	7.14	Fully met
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://www.pnbindia.in/right-to-information.html	Fully Met	7.14	Fully met
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://www.pnbindia.in/right	Fully Met	7.14	Fully met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					t-to-informatio n.html			
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	7.14	Fully met
<b>4.5</b>	<b>Such other information as may be prescribed under Section 4(i) (b)(xvii)</b>							
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-i nformation.ht ml</a>
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met <a href="https://www.pnbindia.in/right-to-information.html">http s://www.pnbindia.in/right-to-i nformation.ht ml</a>
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	not applicable
4.5.4	List of schemes/ projects/ programme underway	Not Applicable	0	0	empty	Not Applicable	0	not applicable
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met
4.5.6	Annual Report	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	3.57	Fully met
<b>4.6</b>	<b>Receipt &amp; Disposal of RTI applications &amp; appeals [F.No 1/6/2011-IR dt. 15.04.2013]</b>							
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	14.29	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	14.29	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
<b>4.7</b>	<b>Replies to questions asked in the parliament[Section 4(1)(d)(2)]</b>							
4.7.1	Details of questions asked and replies given	Fully Met	28.57	28.57	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	28.57	Fully met
<b>Total</b>			<b>193</b>	<b>193</b>		<b>193</b>	<b>193</b>	
<b>5</b>	<b>Information as may be prescribed</b>							
<b>5.1</b>	<b>Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]</b>							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	20.00	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>
5.1.2	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	<a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>	Fully Met	20.00	Fully met <a href="https://www.pnbindia.in/right-to-information.html">https://www.pnbindia.in/right-to-information.html</a>



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					n.html			nformation.html
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Fully Met	20	20.00	https://www.pnbindia.in/right-to-information.html	Fully Met	20.00	Fully met
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	https://www.pnbindia.in/right-to-information.html	Fully Met	20.00	Fully met
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	https://www.pnbindia.in/right-to-information.html	Fully Met	20.00	Fully met
<b>Total</b>			<b>100</b>	<b>100</b>		<b>100</b>	<b>100</b>	
<b>6</b>	<b>Information Disclosed on own Initiative</b>							
<b>6.1</b>	<b>Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information</b>							
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://www.pnbindia.in/right-to-information.html	Fully Met	25.00	Punjab National Bank has provided comprehensive and detailed information on its website and proactively disclosed information in accordance with Section 4 of the RTI Act, 2005.

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
6.2	<b>Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ</b>							
6.2.1	Whether STQC certification obtained and its validity	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	Not Applicable	0	Not Applicable
<b>Total</b>			<b>25</b>	<b>25</b>		<b>25</b>	<b>25</b>	
<b>Grand Total</b>			<b>659</b>	<b>659</b>		<b>659</b>	<b>655</b>	